

EMERGING TECHNOLOGIES IN MEDICAL EDUCATION
WEBINAR – 3: Simulation in Medical Education

Virtual Hospital/Virtual Pharmacy

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Outline

- Virtual patient technique
- Why is it important?
- Virtual Hospital
- Learning process by using virtual patients
- Virtual patient applications
- Virtual Pharmacy
- Advantages and disadvantages



Virtual Patient Technique

- Definition: Virtual patient can be defined as an interactive computer simulation based on a real-life clinical scenario for the purpose of medical training, education or assessment.¹
- Our topic: Web-based virtual patients



1. Ellaway, R. H. (2014). Virtual patients as activities: exploring the research implications of an activity theoretical stance. *Perspectives on Medical Education*, 3(4), 266–277. <https://doi.org/10.1007/s40037-014-0134-z>

Virtual Patient Technique

The term “virtual patients” appeared **for the first time** in the literature around 1990 to describe a simulation of hemodynamics used to teach physiology.

**Teaching Physiology Through
Interactive Simulation of Hemodynamics**

by

Timothy L. Davis

B. S. Computer Science, Indiana University (1985)

Submitted to the Department of Electrical Engineering and Computer Science
in partial fulfillment of the requirements for the degree of

Master of Science

at the

MASSACHUSETTS INSTITUTE OF TECHNOLOGY

February 1991

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Author _____

Department of Electrical Engineering and Computer Science
February 11, 1991

Virtual Patient Technique

why virtual patients are important? Why not going on to ONLY use the traditional direct student-patient contacts?

- the push towards shorter hospital stays (increasing number of patients are treated on an outpatient basis nowadays)
- specialization of hospitals
- increased focus on patient safety
- COVID19 pandemic.
- ...

These could potentially diminish traditional opportunities for training of health professionals through direct patient contact. In such cases virtual patients are used to fill this gap and to help maintain a broad spectrum teaching that does not rely solely on textbook knowledge. ¹

1. Ramani, S., & Leinster, S. (2008). AMEE Guide no. 34: Teaching in the clinical environment. *Medical Teacher*, 30(4), 347–364. <https://doi.org/10.1080/01421590802061613>

Virtual Patient Technique

According to medical education program accreditation standards in the United States and Canada:

“if a medical student does not encounter patients with a particular clinical condition (e.g., because it is seasonal), the medical student should be able to remedy the gap by a simulated experience (e.g., a standardized patient experience, an online or paper case)”¹



1. Liaison Committee for Medical Education. Functions and structure of a medical school. In: Standards for accreditation of medical education programs leading to the M.D. degree (for schools with full accreditation surveys in 2012-2013). Online. [Available at: <http://www.lcme.org/standard.htm>]2011.

Virtual Patient Technique

- The use of virtual patients is considered a type of **problem-based learning approach (PBL)**.
- Based on **Situated Learning theory**, learners can acquire knowledge through engaging in tasks that are in line with real-world activities. Such engagement can lead to a better motivation and deeper focus.¹
- In other words, it is important to ensure that the virtual patient scenario presents **a valid and coherent representation of the real world situations** to ensure that what is learnt is **directly transferable**.²

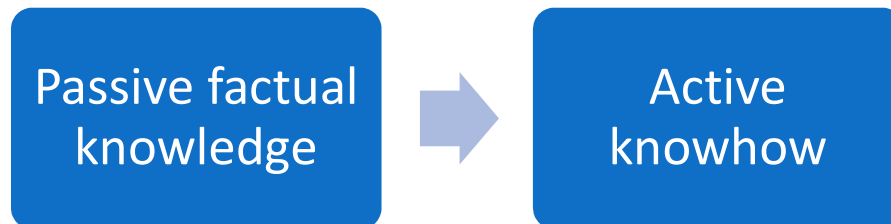
1. Quinn, C. N. (2005). *Engaging learning: Designing e-learning simulation games*. John Wiley & Sons.

2. Ellaway, R., Poulton, T., Fors, U., McGee, J., & Albright, S. (2008). Building a virtual patient commons. *Medical Teacher*, *30*(2), 170–174.
<https://doi.org/10.1080/01421590701874074>

Example of Virtual Hospital

INMEDEA Simulator

- Virtual clinic
- Various faculties with typical patients
- Establishing diagnosis and therapy, making realistic clinical decisions
- Evaluation by an expert system





CompuGroup
Medical

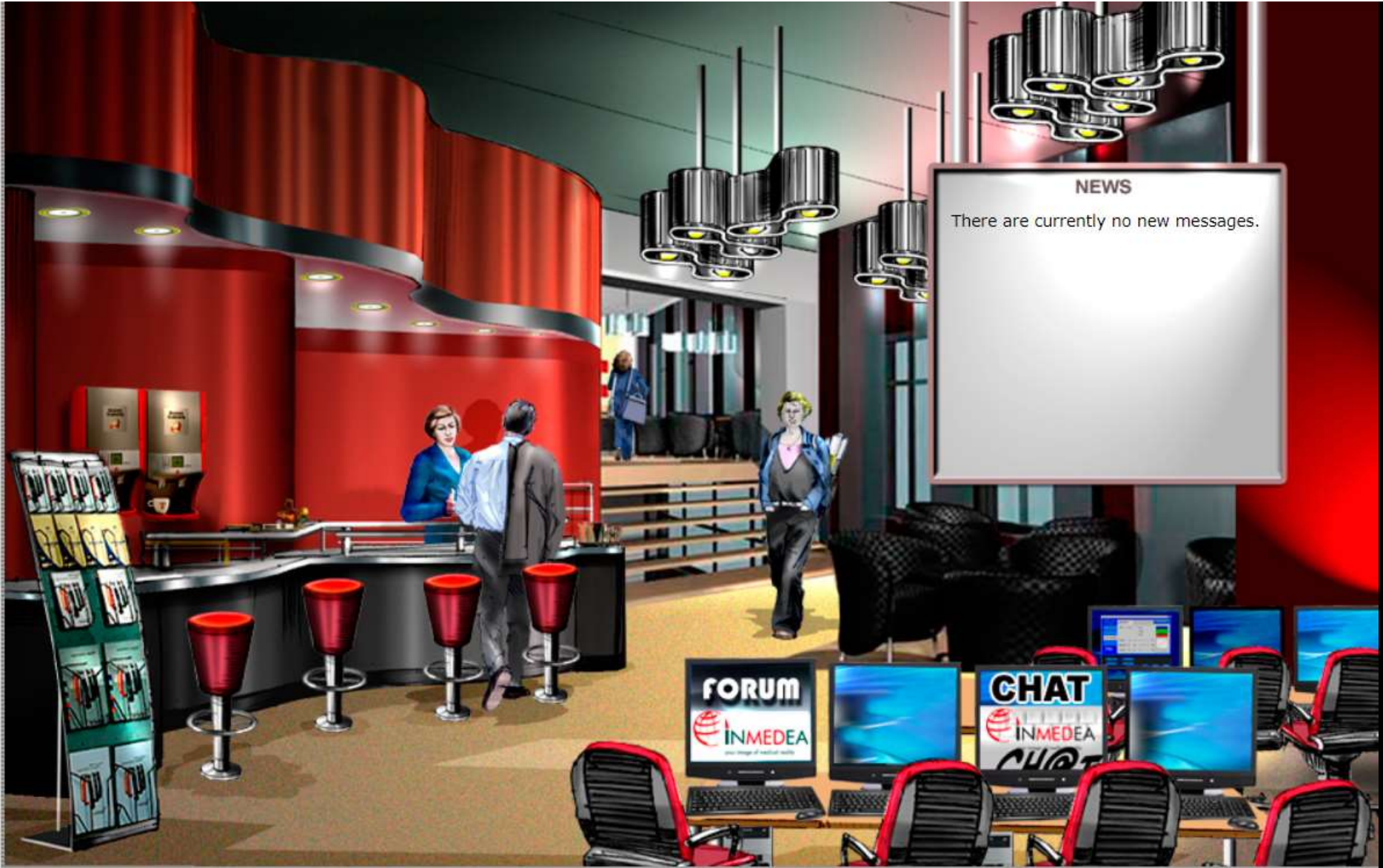


TELEMED @
Kommunikationslösungen

ENTRANCE









Clinic for Tropical Diseases
Dermatology
General Medicine clinic
Gynaecology polyclinic
Mammary center
Neurology
Obstetrics
Ophthalmic clinic
Orthopedic clinic
Paediatrics
Pain clinic
Psychiatrie I.





PHYSICAL EXAMINATION



Examination requirements

Therapy plan

Medical history

Medical history section of a document, containing several columns of text.

Examination request

Diagnostic testing by means of medical equipment ECG / BP	Neurology Case: Paris Bright * Sep 15, 1980
<input type="checkbox"/> ECG <input type="checkbox"/> ECG with rhythm strip <input type="checkbox"/> 24 h ECG <input type="checkbox"/> Ergometry / Stress ECG <input type="checkbox"/> Long term blood pressure monitoring <input type="checkbox"/> Select all / none	
Examination: <input checked="" type="checkbox"/> Request	



Learning Process

- Virtual patients are typically presented as pre-existing cases that the students work through, typically on their own but they can also be collaborative.
- A virtual patient is processed on a computer screen and is based on an **authentic real-world clinical scenario.**

Learning Process

- The computer provides patient responses and requests information. The learner also communicates with the patient through writing, selecting and in some cases talking to the patient.
- The learner is cast into the **active role** of a practitioner, who must make decisions on what type and order of information to acquire, differential diagnosis, management and follow-up of the patient.

Virtual Patients Uses

- Clinical interviewing skills
- Clinical processes
- Bioethics
- Patient communication
- Patient history
- Clinical reasoning skills
- ...



Virtual Patients Application in Medical Curricula

- Preclinical and clinical exercises
- Part of self-study scenario
- Small group activity in PBL sessions
- Post-graduate education
- Continuing education
- Student assessment
- ...¹

1. Kononowicz, A. A., Woodham, L., Georg, C., Edelbring, S., Stathakarou, N., Davies, D., Masiello, I., Saxena, N., Tudor Car, L., Car, J., & Zary, N. (2018). Virtual patient simulations for health professional education. In *The Cochrane Database of Systematic Reviews* (Vol. 2018, Issue 6). <https://doi.org/10.1002/14651858.CD012194.pub2>

Virtual Pharmacy

Medicine dispensing is a core skill and key competency for pharmacists.

It blends:

- Specialized knowledge
- Professional judgement
- Functional and behavioral competence
- Ethics and values
- ...



Virtual Pharmacy

- This competence is often developed *in situ*, by **experiential learning** in professional placements.
- Placements sites are the first exposure to an actual practice setting and to become familiar with pharmaceutical products.
- Limited because of: increased demand and finite student support resources.



Virtual Pharmacy Example: MyDispense™

In 2011, the Faculty of Pharmacy and Pharmaceutical Sciences at **Monash University in Melbourne, Australia** introduced MyDispense, a web-based community pharmacy simulation program that promotes active, person-centered learning and allows students repetitive opportunities to achieve established learning objectives in their pharmacy curriculum.



MyDispense™

Web application supports total dispensing experience, from initial communication with the patient and prescriber to professional advice when handing medicines to the patient.

At the end of each exercise, students receive rich, contextual feedback on their dispensing performance.



Access to references

Benchtop basket including dispensed drugs and their labels

Phone to call the prescriber (if needed)

Computer to enter the data





Prescription fridge
Prescription shelves



Safe





Product Selection

Shelf



A 1
B 2
C 3
D 4
E 5
F 6
G 7
H
I
J
K
L
M
N
O
P
Q
R
S
T
U
V
W
X
Y
Z

PAA GEL 10... 1 PARNATE...



Dosage forms
you can find in
the shelves in
pharmacy



Sample prescription

Prescription 3238

Dr. Rhonda Tucker
Private Practice
1600 Divisadero Street
Storrs CT 06269
Ph: 860-888-9898
Fax: 860-888-9898
DEA # AT6125341 NPI # 7418877051


PATIENT NAME Julie Jackson	DATE PRESCRIBED 09 16 2020
PATIENT ADDRESS 47 Manchester Rd, Phamville, CT 06999	AGE 53

Hydrochlorothiazide / Lisinopril 12.5 mg-20 mg Tab
1 tab qam QTY: 60 RPT: 5

DO NOT SUBSTITUTE _____

DO NOT REFILL _____

REFILL _____ TIMES

Prescriber Signature 

Use separate form for each controlled substance prescription



Navigation bar with icons: list (x0), pill (x0), checkmark, printer, settings, lock, magnifying glass, clipboard, close (X), back (<), forward (>)

MyDispense™

Goals and objectives:

- **Assess a prescription** (completeness, legality, appropriate drug, dosage form, dose, drug-drug interactions)
- **Manage patient profile** (for medication use, comorbidities, allergies, adverse drug reactions, lab tests, ...)
- **Select medications to dispense** (from inventory)
- **Develop patient label for the prescription** (verify content on the label and select auxiliary labels)
- **Counsel a patient**

Virtual Hospital/Pharmacy Pros and Cons

Advantages	Disadvantages
Interactivity	Difficulty of design and integrating into the curricula
Easy access	High costs of implementation and maintenance
Immediate feedback	Weakness in the assessment of complex cognitive skills
Safe zone	Emotional and human interactions cannot be simulated

Thank You
For Your Attention.
Any questions?

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